

Service Improvement Plan Rubric

Criteria	Exceeds expectations (EE)	Meets expectations (ME)	Needs improvement (NI)	Inadequate
Identification of service deficit and learning goals	Identifies a deficit that shows great understanding of the service's weaknesses	Identifies a deficit that is obvious but appropriate	Identifies a deficit that is basic in nature or not appropriate	Identifies a deficit that is inappropriate
Development of a improvement plan	Plan clearly organized addresses learning goals on an integrated level, is evidence-based	Plan organized and addresses learning goals at basic level, may not be evidence-based	Plan organized but does not completely address learning goals	Plan poorly organized and did not address learning goals
Completion of improvement plan	Improvement plan implemented and evidence of follow through and adaptation based on needs of service	Improvement plan implemented with limited follow through and adaptation	Improvement plan implemented but no follow through	Improvement plan not implemented in any form
Works cited	A wide variety of highly reputable resources used including appropriate journal articles	A wide variety of resources used including journal articles that may not be peer reviewed or highly reputable	Minimal outside resources or non-academic sources used	Only textbooks were used

Overall grade:

Exceeds Expectations-2 or more EE, no more than 2 ME, no NI, no inadequate

Meets Expectations-3 ME, 1 NI, no inadequate

Needs Improvement-2 NI, no inadequate

Failed-2 or more NI, any inadequate